

An Important Update on Your Benefits

Employee benefits cards moving to digital



Public Sector
Group Insurance Plan

March 2025

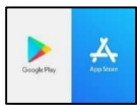
To make your benefits card more mobile and accessible, we are moving away from plastic benefit cards. Effective June 1, 2025, we will switch to digital benefits cards for your Canada Life benefits coverage, allowing you to have your card available on-the-go via your Smartphone or Mobile device.

WHAT DOES THIS MEAN FOR PLAN MEMBERS?

If you already have a plastic card, you can continue to use it as normal. However, if that card gets lost or stolen, it won't be replaced, and you'll use the digital card instead. All new plan members joining on or after June 1st will use digital cards.

If you don't already have a plastic benefits card, there are two ways to access your digital card:

1. The [My Canada Life at Work](https://www.canadalife.com/sign-in.html) website (<https://www.canadalife.com/sign-in.html>)
2. The My Canada Life at Work Mobile App (available via the Google Play Store or Apple App Store)



If you wish to keep using your current physical card?

No problem, just make sure you use the correct phone number when you contact Canada Life about your Health, Dental or Travel coverage.

1 800 957-9777

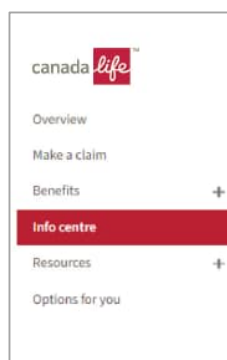
HOW DO I GET MY DIGITAL CARD?

From the My Canada Life at Work website

1

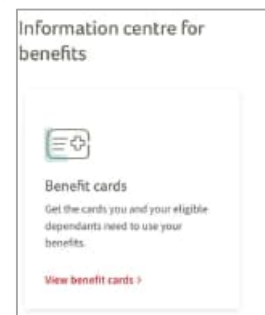
Sign in to mycanadalifeatwork.com

2



Select Info centre from the menu on the left side of the page

3

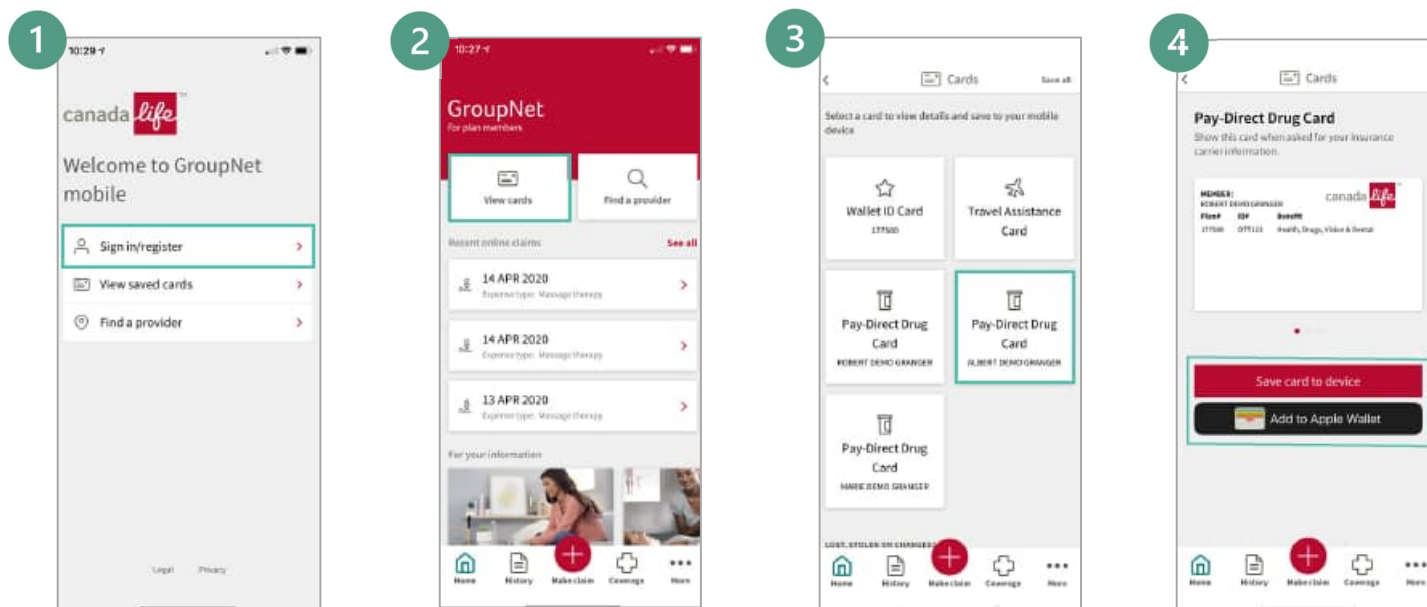


Select Benefit cards



Note: This is a sample card. Your benefits card will align with benefits you have. For example, if you have waived healthcare, you will only see the travel assistance portion of a card.

From the My Canada Life at Work mobile app



Register or sign in to GroupNet

Select 'View cards'

Select the card you want to save

Save card to your device or add it to your wallet (Apple and Google Pay)

Note: From your wallet you can share cards with family members covered under your benefits plan.

WHAT IF I DON'T HAVE A COMPUTER OR MOBILE DEVICE?

If you don't have a way to download your digital card, you can contact Johnson Inc. at **1 800 371-9516** (Monday to Friday, 8:30 a.m. to 4:30 p.m.) and they can provide you with a print of your digital card.

Reducing waste is important for all of us. To learn more about why Canada Life is making the switch, watch this [video](https://share.vidyard.com/watch/MMJ22jsL2axnnxFnBMT6RM?) - <https://share.vidyard.com/watch/MMJ22jsL2axnnxFnBMT6RM?>

WHERE TO GET ANSWERS TO YOUR QUESTIONS

Johnson Inc.



johnson-insurance.com/Members-Only

pbadminpe@johnson.ca



1 800 371-9516
Monday to Friday
8:30 a.m. to 4:30 p.m.

Canada Life



canadalife.com

(click on My Canada Life at Work)



1 800 957-9777
Monday to Friday
8:30 a.m. to 5:00 p.m.